



April, 25th, 2023

ANEXO PÚBLICO: Relatório Anual do Grievance System - Sistema de Queixas, Controle e Responsabilidade para as salvaguardas ambientais e sociais

PUBLIC ANNEX: Grievance System Annual Report – Grievance, Control, and Accountability System for environmental and social safeguards

2022 Grievance System Annual Report

Funbio has a grievance system for non-compliance with safeguards of projects which it implements with GEF and GCF. The system can be used for projects in which Funbio has a role as an implementation agency, as long as the respective safeguards related to the project are activated and its procedures are contained in Operational Procedure PO 08/2013. The system records all communications related to it, even if they are not related to safeguards, and classifies them as “not relevant” complaints, as they are not related to their purpose. These “not relevant” complaints are forwarded to the appropriate areas for clarification and feedback to the communicator.

Related policies available through Funbio’s website:

P 017/2018 – Funbio’s Grievances Policy

P 037/2019 – Funbio’s Information Dissemination Policy

Contact information of the section responsible for Compliance with the Grievance, Control, and Accountability System – gs@funbio.org.br

Focal points within Funbio for Environmental and Social Safeguards – defined in Funbio’s environmental and social safeguards and gender mainstreaming policies

- In 2022 there were no complaints filed with the Grievance System. Reporting channels remained operational throughout the period.
- Person responsible for Compliance with the Grievance, Control, and Accountability System – Flávia Neviani